

11/28/86

**SHOP No.**  
76

**MONRO MUFFLER/BRAKE**

**THE UNDERCAR CARE SPECIALISTS!**

NAME Robert Powell DATE 11-28-86

ADDRESS 679 2nd St TEL NO 679-2979

CITY Elkdale ZIP 90021 MILEAGE IN 39864

YEAR 84 MAKE Chevrolet LIC NNT 728 MILEAGE OUT 39864

DISC. CHARGE

CASH

VISA

MC

CHECK

UNDERCARD

PART NO.	QTY	LIST	NET	DESCRIPTION	PART NO.	QTY	LIST	NET	DESCRIPTION
				BRKES RF LF	3175	1	5791	9039	MUFFLERS
				BRKES RR LR					TAIL PIPES
				DRUMS NEW RF LF RR LR					EXHAUST PIPES
2				DRUMS REPAID RF LF RR LR					
				ROTORS NEW RF LF RR LR	58223	1	2045	2061	
3				ROTORS REPAID RF LF RR LR	28171	1	1288	902	
				WHEEL CYL. NEW RF LF RR LR					CLAMPS
4				WHEEL CYL. REBUILT RF LF RR LR	8	3		525	HANGERS
				CALIPERS NEW/REMG. RF LF RR LR					GASKETS
				CALIPERS REBUILT RF LF RR LR	11				STUDS
				ADJUSTER KITS F R	9				STRUTS F-R
				MASTER CYLINDER NEW/REMG.					SHOCKS FRONT
5				GREASE SEALS RF LF RR LR					SHOCKS REAR
				BLEED FLUSH & REFILL HYD. SYS.					SPRINGS F-R
6				WHEEL ALIGNMENT					BALL JOINTS LU RU LL RL
7				WHEELS BALANCED RF LF RR LR SP					TIE ROD ENDS RI RO LI LO
				TIRES RF LF RR LR SP					IDLER ARM ASSEMBLY
12				F.E.T.					
					10				STATE INSPECTION
				TOTAL				7543	
				TAX				453	
				TOTAL				7996	

I authorize the above repairs to be made along with the necessary materials. I agree to pay charges under the foregoing order when job is completed. If car is left more than 10 days after work is completed, it may be placed in storage at my expense. Company not responsible for items left in car.

The undersigned, having received payment of this invoice by check, credit card or other charge, agrees to pay to MONRO MUFFLER/BRAKE, a sum equal to all charges and expenses, including reasonable handling fees, incurred by MONRO in the event that, for any reason said check or charge is not accepted for collection and paid to MONRO.

SIGNATURE Robert Powell AUTHORIZED BY PHONE 679 2316 DATE 11/28/86 TIME 3:16 MECHANIC NO

MONRO Muffler Brake guarantees these linings to give \_\_\_\_\_ miles of service if given reasonable care and, in addition, guarantees any brake parts as removed on the attached record to give service for a period of 60 days or 4000 miles. If the linings or the brake parts should fail to give their guaranteed service, come to this MONRO Muffler Brake and we will replace them without charge upon presentation of this guarantee.

MONRO Muffler Brake assumes no liability for damages of any description to persons or property caused directly or indirectly by failure of these linings or parts and in no case is there a cash refund.

The liability of MONRO Muffler Brake is limited to replacement of the lining, linings or parts as stated in this guarantee.

We reserve the right to inspect all parts and be the final judge of the cause of failure. This Service Guarantee is made for the exclusive benefit of the owner actually using the MONRO Muffler Brake Lining, and is not assignable. Alterations or repairs will void this Service Guarantee.

This Service Guarantee is void if vehicle is used for commercial use (taxi, delivery service, etc.).

This guarantee is expressly in lieu of all other guarantees or warranties expressed or implied.

NOTICE: Master Cylinders & Power Units are inspected visually during our brake inspection for leaks & other signs of wear. This visual inspection cannot assure trouble free operation. Replacement after two years is the Auto Industry Recommendation.

THIS INVOICE MUST BE PRESENTED FOR REPLACEMENT

No. 215216

**WORLD-WIDE GUARANTEE**

**MONRO MUFFLER/BRAKE**

**Guaranteed**

To the original purchaser as long as he owns the vehicle on which it is installed

Because it is made with superior materials and workmanship, your muffler is unconditionally guaranteed against defects for as long as the purchaser owns the vehicle on which it is installed. In the event the muffler installed fails to function satisfactorily due to defective material or workmanship, the corporation does herein guarantee to replace the same free of charge.

This guarantee is made for the exclusive benefit of the purchaser herein and is not assignable. All replacements must be made at MONRO Muffler/Brake. If your muffler becomes defective and you are more than 50 miles from the nearest MONRO Muffler/Brake as listed on the reverse side, you can have your guaranteed muffler replaced at any service establishment of your choice. Return the bill and defective muffler with this guarantee to your MONRO Muffler/Brake Shop for refund. In the event a muffler is replaced at other than MONRO Muffler/Brake, the refund shall not exceed by more than 10% the muffler's original purchase price.

This guarantee is void if vehicle is used for any commercial purpose and the guarantee contained herein is not assignable. (Replacement is limited to availability of obsolete muffler by our regular supplier).

Date Purchased 11-28-86

Signature of Purchaser Robert Powell

Date of Replacement \_\_\_\_\_

Signature of Purchaser Upon Replacement \_\_\_\_\_

Reason for Replacement \_\_\_\_\_

Shop No. 76

LOCATIONS ON BACK

**MONRO MUFFLER/BRAKE**

**THE UNDERCAR CARE SPECIALISTS!**

Muffler Code No. 3175

Car & Model Chevrolet Allard

Lic. No. NNT 728

a perfectly wonderful automotive experience — I went first to Mike's muffler & they were very ho-hum — "In about 2 hours, we can have a look at your car." I drove down the road to

Monroe/Monro Muffler/Brake and in about 45 minutes I was on my way back to Elkdale — wonderful service, nice guys in charge, very professional and satisfying. There must have been about six guys in their twenties and thirties, all of who were prepared to descend on every client's car. I was offered a seat in the waiting room while my car was put up on the lift; the work-to-be-done was enumerated & I was then asked to step to my car so that I could be shown the projected work; I returned to the waiting area & was given a complete and very detailed bill & asked if I wanted the job done. "Yes. Do I have to make an appointment?" "NO, we can do it in about 20 minutes." "Excellent. Go right ahead." I sat down and read an article on Hrowitz in a Time magazine that was on a table and the next thing you know my car was completed and brought around to the front door, the new muffler completely installed. Wonderful service, and a 30% discount at the same time. Fully guaranteed work. I paid by a check & the receipt was given to me in a white envelope by the very polite manager. As I drove back to Elkdale, I became positively giddy: a projected long drawn out affair turned out to be a very pleasant and quickly done matter.